



Service Provider features

Easy setup. Generate revenue. Reduce cost.

AVOID UNNECESSARY SITE VISITS, OFFER A SELF-SERVICE MONITORING SOLUTION, OR PROVIDE A MANAGED SERVICE TO GENERATE MORE REVENUE.

Integrator

Current integrator features:

- Provision new clients
- Set up trial accounts
- Set up service start/end terms
- Enable/Disable client dashboard
- View trial reports
- View subscriptions reports
- View inactive reports
- Access a global dashboard view
- View data collector status
- View client access level
- Remote support access
- Offer a self-service solution

MSP

Current MSP features:

- Provision new clients
- Set up trial accounts
- Set up service start/end terms
- Enable/Disable client dashboard
- View trial reports
- View subscriptions reports
- View inactive reports
- Access a global dashboard view
- View data collector status
- View client access level
- Remote support access
- Offer a self-service solution
- Provision/manage new integrators
- Assign accounts to integrators
- Customizable MSP alert notifications
- Full custom branding (white label)
- Custom app branding
- Custom integration options
- Custom development options