



# REVOLUTIONIZE AV AND IT COLLABORATION MANAGEMENT WITH VISIBILITYONE'S TRAILBLAZING SOLUTION

## ABOUT US

VisibilityOne stands out as a leading provider of video conferencing monitoring solutions. Its comprehensive monitoring capabilities, proactive alerting, advanced algorithms, and vendor-agnostic compatibility make it a versatile choice for organizations seeking to optimize their video conferencing environments. With its focus on scalability, integration, and exceptional ROI, VisibilityOne empowers businesses to deliver a reliable and high-performance video conferencing experience, fostering seamless communication and collaboration. Through self-healing of collaboration faults with VisibilityOne's patented technology allows IT teams to assess and resolve issues in real-time, resulting in a 90% faster resolution time per incident and a whopping 35% reduction in caseload.

## THE VISIBILITYONE DIFFERENCE: Live Insights and Actionable Intelligence



Unlike legacy monitoring tools, VisibilityOne delivers actionable live insights to IT management teams. Our unique platform provides:

- Cutting-edge algorithms that detect device faults and automate system responses for lightning-fast fault resolution.
- Comprehensive monitoring and self-healing of critical room components, along with network communication QoS and a diagnostic console.
- An all-inclusive IoT and UC&C monitoring platform for a holistic view of your business.

## VISIBILITYONE'S EXCLUSIVE FEATURES FOR MS TEAMS GIVE ITS USERS A DISTINCT EDGE



**Call Monitoring Outside of the Tenant**  
Unseen with MS Teams Pro view, diagnose, and remediate calls like never before



**Live Network Call Status**  
Get instant information for accurate issue prognosis.



**Network Path Detection**  
Identify weak links with true end-to-end coverage.



**Gateway Network Performance**  
Understand Microsoft's own network response from the crucial gateways terminating the video experience.



**Hybrid Monitoring for Remote Users**  
Gain unique insights into the call, network, and hardware performance of remote hybrid workers.



**IoT Device Integration and Monitoring**  
Get a holistic view of all IP devices in your collaboration rooms' ecosystem.



**Peripheral Health Alerts (under 1 min)**  
Fast diagnostics and notifications for camera, mic, and AV health.

## TOP REASONS CUSTOMERS CHOSE VISIBILITYONE FOR THEIR MS TEAMS MONITORING NEEDS

	Monthly Monitoring	Call monitoring outside of the tenant	Live Network Call Status	Network Path Detection
visibilityone	\$20	✓	✓	✓
Microsoft Teams	\$35	✗	✗	✗
	Gateway Network Performance	Hybrid monitoring for remote users	IoT device integration and monitoring	Peripheral Health Alerts (under 1 min)
visibilityone	✓	✓	✓	✓
Microsoft Teams	✗	✗	✗	✗

## ADDITIONAL FEATURES

	VISIBILITYONE TEAMS MONITORING	MICROSOFT TEAM PRO
Dashboard enrolment of rooms and inventory	✓	✓
Dashboard enrolment of users and inventory	✓	✗
Automatic software updates of monitoring application	✓	✓
Automatic software updates of Teams application	✗	✓
System and configuration information	✓	✓
Peripheral health management	✓	✓
Remote configuration Web access to device	✗	✓
Remote configuration of device	✓	✓
Device history and activity	✓	✓
ITSM email to ticket integration	✓	✓
Custom health alerts	✓	✓
Device analytics	✓	✓
Document Center & Images	✓	✗
Self-remediation service	✓	✓
Room Snapshot (Occupancy Image/picture)	✓	✗