visibilityone™

Monitoring for
Microsoft Teams
users

Monitor MS Teams Users
Including Their Built-in Devices

Go beyond API's with VisibilityOne's MS Teams desktop client. Quickly support users whenever they experience issues with calls and devices.

With VisibilityOne, you can detect the call path and see if there's a network issue at the user's home, in the cloud, or at the service provider gateway.

When communication devices (built-in or USB) stop responding, quickly heal them from our dashboard without having to remote into the users' computer.

Monitor MS Teams Users

With VisibilityOne's desktop client, you can remotely heal your end-users built-in and USB connect devices without the need to remote into their computer.

When a network issue is detected, see the entire path the call is taking and know if the issue is at the home network, in the cloud, or the providers' gateway.

In VisibilityOne's
DASHBOARD

Access the testing console and test the network path directly from the user computer to any destination. Gain powerful insight and details without having to remote into the users' computer or needing additional tools. When something goes wrong with your MS Teams user, know the cause quickly.

VisibilityOne is the only App that IT professionals trust to monitor their MS Teams Users to deliver actionable insights such as:

MS Teams API integration with V1 desktop client*
Enhanced plugin features:

- Call status

- Live WiFi status

- Scheduled meetings

- Connected device list
(Mic/Camera, speaker)

- 30-day utilization list

- Alert notifications

- Customizable network alerts

- 30-day incident history

- Desktop health (CPU, mem, disk)

- Network path detection
(See the path a call is taking/network) performance.

- Remote relaunch meeting app

- Remote heal malfunctioning device
(mic, speaker, camera)

- Remote testing console
(Ping, QoS Test, Traceroute, UDP Firewall Trace)

- Remote reboot desktop

- Jabra-Panacast people count